

# **24/7** OPERATIONAL SUPPORT



### 24/7 High Risk Area Intelligence and Operational Support

Clearwater's High Risk Area (HRA) intelligence and operational support (IOS) provides persistent security oversight 24 / 7.

Clearwater's operations leadership have extensive first-hand experience delivering security guidance on-board vessels in High Risk areas (HRA's) internationally.

CW's IOS packages are tailored in consultation with our clients to ensure best fit coverage considering budget, local and regional security risks and vessel operations.

Our operations teams have been providing uninterrupted risk solutions to our clients since 2014.



#### Improve vessel security

Many vessels follow the guidance of BMP5/WA Best Management Practice, version 5/ West Africa. However, our virtual service makes sure that essential advice is implemented and adhered to. After the Captain conducts a Masters Brief and a Route Risk Report has been generated, your vessel will be better prepared to voyage in HRAs.



#### Improve crew welfare

This package substantially enhances crew confidence in the knowledge that their vessel is being actively monitored whilst operating in HRAs. The combination of a remote vessel audit, high frequency tracking and access to the Clearwater 24/7 Operations Centre provides the crew with additional peace of mind.



#### Improve domain awareness

During the days that the vessel is in the HRA, you will have access to our tracking platform which includes;

- **Piracy information**
- Vessel tracking
- War risk areas
- > Voluntary reporting areas
- Geofencing
- Vessel routes
- Maritime charts
- Live weather feeds



Instructions Send an email to info@cwdynamics.com

A member of the Clearwater team will contact you to discuss your bespoke requirements.

## What's included ?



#### **Prior to HRA Voyage**

- Dedicated access to the Clearwater portal
- Oploading of waypoints and geo-fencing of intended route
- Route Risk Report
- **Q** & A Masters Brief Form sent to the Captain for completion and return
- Verbal Masters Brief completed with Clearwater's Operations Officer

#### **During HRA Voyage**

- Onfigured email alerts for route entry/exit
- Scheduled position reports while vessel is in HRA
- Operational Support from Clearwater's 24 hr Operations Centre
- Daily communication with Captain
- Instant notification if there is a localised piracy incident
- Distribution of all piracy alerts to multiple addresses

#### What our clients say

"SBM Offshore were contacted by Clearwater regarding an ongoing piracy incident moving toward an area where we have an FPSO located in EG waters. This initiated emergency response protocols, due to the risk of a collision. Receiving clear and precise information from Clearwater enabled SBM to respond in the appropriate manner as we also had a dive support vessel in the area. The incident concluded some 3Nm from our DSV, where SBM were able to reciprocate the timely information received, back to Clearwater so they could pass the information to a wider audience."

SBM Group Security (Worldwide)







Link House, 25 West Street, Poole, BH15 1LD, UK

